



NewLync-AS Recording

Efficient management
Easy access

NL Recording, part of the NewRock NewLync-AS series, handles recording collection and management. It includes modules for recording acquisition, synthesis, permission management, and reporting. Utilizing interfaces from NewRock's MX gateways, OM unified communication, and NewLync 2.0, the B/S architecture platform supports comprehensive call recording, storage, querying, and reporting.

Product Features

Functions

Efficient management and easy access

Advanced recording management with multi-level permissions, file encryption, tagging, automatic backup, and audio processing ensures clear, realistic recordings.

Nine-dimensional query and analysis

Users can customize and export statistical reports, with 9 query methods for better recording management.

Real-time monitoring/ Hot standby

Dual hot standby, multi-level email alerts, encrypted recordings, and system logs ensure secure backup and continuous, stable recording services.

Highly reliable and stable

Compatible with domestic middleware, databases, servers, and operating systems, improving the system's security and control across all functions and architecture.

Specification parameters

Authorization	Visibility and operation permission management (e.g., trial listening, downloading)
Single-machine concurrency	800 concurrent routes
Storage	1GB (290 hours/MP3 format, 18 hours/WAV format)
Recording Format	WAV, MP3 dual channel
Reliability	Dual Hot Standby
API Interface	HTTP query and upload

Recording storage and management

Recording File Storage	The system automatically stores recording files.
File Naming Rules	Recording file names are generated based on preset rules for easy search and management.
Recording classification	Supports classification and archiving by call time, recipients, and other dimensions.
Recording file search	Offers efficient search for quick audio file retrieval.
Back Up	Support automatic backups to ensure data security
Encryption	Supports encryption to protect recordings from leakage.

Playback and monitoring

Playback	Provide recording file playback function
Speed control	Fast forward, rewind, pause, and other controls.
volume control	Adjustable playback volume to suit different listening needs.

Permission and Security Management

User Rights Management	Set user access permissions to maintain recording data confidentiality.
Operation Log Record	Log user actions on audio files for traceability and auditing.

Report and Data Analysis

Report and Data Analysis	Generate statistical reports on call metrics for easy analysis.
Data visualization	Present statistical data in charts for visual analysis of call situations.

System Expansion and Integration

Open interface	Offer API interfaces for seamless data exchange and integration.
Customized development	Custom development to meet specific business needs.

Alarm

Alarm settings	Support alarms for system issues and backup failures, with email alerts.
Alarm Log	Support system and backup failure alarms with email alerts.

