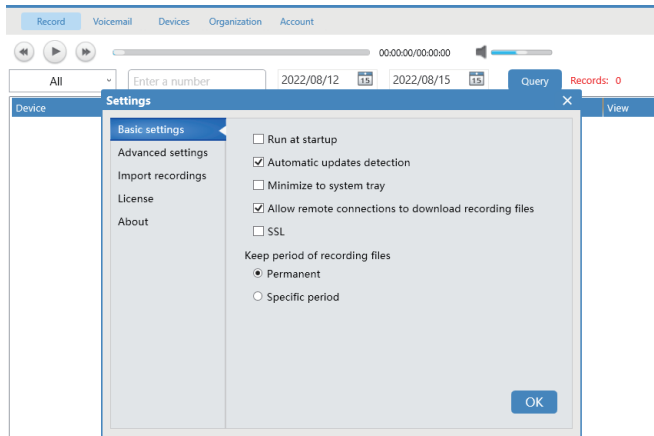


New Rock Recording Agent integrates the collection, storage, query, playback and management of telephone recording files, realizing the centralized management of telephone recordings generated by New Rock OM series IP-PBX and MX series VoIP gateway, meeting the requirements of small and medium-sized enterprises or call centers for telephone recording with reliability, security, practicality, small capacity management and high performance.

New Rock recording agent is one of the core products of New Rock telephone recording solutions. It is especially suitable for the following recording scenarios.

- Small and medium-sized business: secure, reliable, small-capacity recording processing



## Configuration requirements

Item	Requirements (to meet the 300 way call recording at the same time)
CPU	Xeon E5-2620 V4 octa-core (2.1GHz)
Memory	8GB*4 ECC
Hard disk	600G*3 SAS
Bandwidth per channel recording	G.711: 46Mbps G.729: 10Mbps G.722: 46Mbps

## Customer values

- Convenient recording inquiry playback and statistics, thorough recording value exploration
- High reliability: ensure no loss of recordings through local caching and intermittent transmission
- High performance: up to 300 channels of real-time phone recordings
- Centralized management for distributed application scenarios of stores or branches (up to 50 sites)

- Query and playback: provide 3-dimension query, including number, time period, duration, department, label, rating, etc.; recording click playback, display the number of times played.
- Roles and permissions: Support custom system roles and give different permissions for different roles to achieve multi-level control.

## Typical Deployment

- Single site Enterprise Deployment  
Safe, reliable, high-capacity recording processing

- Chain Enterprise  
Local recording in branches, centralized management in headquarters

